

# CapitalCare



**CapitalCare** is an individualized plan customized to suit your needs and budget.

It is designed to help you maximize productivity and minimize costs with no pre-determined requirements or specific products or services that you must agree to buy. All you need is to focus on managing and growing your core business.







**CapitalCare Packages**

中華機械  
CAPITAL MACHINERY





# CapitalCare Packages

CapitalCare Packages		Essential	Advanced	Premium
 <b>Hassle-Free Ownership</b>	<b>Auto-Renewal</b>	Recommended	Recommended	Recommended
	<b>Helpful advice &amp; instructions</b>	Respond with 24 hours	Respond with 12 hours	Respond with 6 hours
	<b>Connected asset data &amp; insights</b>	✓	✓	✓
	<b>Known Hourly Rate</b>	✓	✓	✓
 <b>Hassle - Free Maintenance</b>	<b>Genuine Parts delivered on time</b>	Preventive Maintenance Parts	Preventive Maintenance Parts and Major Maintenance Parts	Preventive Maintenance Parts and Major Maintenance Parts
	<b>CML Trained Labor</b>	-	Labor Rate for Preventive Maintenance service and Major Maintenance	Labor Rate for Preventive Maintenance service, Major maintenance and Emergency Service
	<b>Genuine Cat Fluids</b>	Recommended	Recommended	Recommended
	<b>Preventative Service Recommendations</b>		✓	✓
 <b>Peace Of Mind From Equipment Health Management</b>	<b>Access to Customer Portal</b>	✓	✓	✓
	<b>CAT Connect - Equipment Condition Monitoring</b>	-	✓ ( Report )	✓ ( Report and Analysis )
	<b>Equipment Health Inspections</b>	Customer Performed TA1	CML Performed TA1 (one per year)	CML Performed TA1 + S.O.S Fluid Analysis (one per year)
	<b>Access to equipment warranty details</b>	-	✓	✓
	<b>Asset Protection (ESC)</b>	-	✓	✓
 <b>Security of Expert Dealer Support</b>	<b>Perform Schedule overhaul with CAT Parts in Flat Rate</b>	-	-	✓
	<b>Customer Training</b>	Preventive Maintenance	Operation & Maintenance	Operation & Maintenance
	<b>Consultation</b>	CAT Care Meeting	Customized Expert Support	Customized Expert Support
	<b>Equipment Technical Issue Update</b>	-	✓	✓

