

CapitalCare



CapitalCare is an individualized plan customized to suit your needs and budget.

It is designed to help you maximize productivity and minimize costs with no pre-determined requirements or specific products or services that you must agree to buy. All you need is to focus on managing and growing your core business.



CapitalCare Packages

中華機械 
CAPITAL MACHINERY



CapitalCare Packages



○ △
Included Optional

CapitalCare Packages		Advanced	Premium	Ultimat	Note
		Scheduled Service Parts	Scheduled service, parts & labor	Scheduled Service and Advice	
<p>Hassle - Free Maintenance</p>	Genuine Cat Service Parts	○	○	○	CapitalCare offers a kit of genuine Cat service parts required to complete each scheduled service event, with parts backed by our 12-month warranty, shipped to your desired location just in time for the needed service event. Get 10% off these genuine Cat service parts.
	Service Notification	○	○	○	CapitalCare provides you the expert support, including tracking your equipment hours through its connected machine to ship scheduled maintenance kits just in time for use.
	Remote Technical Consult	○	○	○	CapitalCare offers a wide range of self-service PM parts are available across numerous models, which are packaged with genuine Cat parts. All of the parts are easy to order online at PCC. CML also offers you professional consulting support from physical and digital (remote).
	Cat Trained Technicians		○	○	When it comes to efficient service, few things matter more than the technician assigned. That's why Capital Machinery places emphasis on Cat Technician training — ensuring that every individual who works on your asset has the knowledge, tools and experience to get the job done right.
	Priority Service Booking		○	○	A CapitalCare Advanced & Ultimate Customer Value Agreement ensures that you receive priority scheduled service bookings for these machines.
	Cat Inspect	△	○	○	Equipment inspection performed by a CML technician at each scheduled service event using the Cat Inspect app.
	S•O•S Fluid Analysis	△	○	○	Fluid health through proven S•O•S Services program as recommended by the Operation and Maintenance Manual, with samples taken by a CML technician. This provides an important analysis that can reveal excessive wear, contaminated fluids, or other unseen issues to manage machine health.
	Customer Hydraulic Service		○	○	Custom Hydraulic Service inspection is performed by our trained technicians – one in every 2,000 hours. Checking engine performance, drift testing all hydraulic cylinders, cycle times, relief valve setting and system pressures. Benefits to foresee pending machine problems and reduce your operating costs.
	Particle Counting - Hydraulic		○	○	CapitalCare offers the measure of contamination levels in the hydraulic systems. Just one oil bottle sample to the Cat S•O•S Laboratory, electronically measures the count and size of the contaminant particles contained in a fluid sample. Allows to determine if the fluid meets the required specification.
	System Filtration - Hydraulic		○	○	CapitalCare provides a means of lowering contamination levels in the reservoir oil to an acceptable ISO code rating. The kidney loop filtration process is a process where a certain amount of fluid is removed from a system, filtered, and then returned to the system. Kidney loop filtration implemented during a scheduled PM interval. The resulting clean oil will prolong component life and provide smooth actuator and control movement.
<p>Hassle-Free Management</p>	Travel cost to the jobsite	○	○	○	Technician travel time and mileage expenses are included as standard when scheduled maintenance is performed within Taiwan.
	CAT Product Link Connectivity		○	○	Easy access to asset information when your Product Link connected asset tracks Service Meter Unit (SMU) and machine health, with data available to you in the Cat App or on My.Cat.Com via complimentary Cat Daily subscription.
	VisionLink Subscription	△	△	○	VisionLink provides actionable insights into the performance, productivity and condition of your equipment with four powerful fleet tracking apps: Fleet, Service, Productivity & Administration, all unlocked with a VisionLink subscription applied to the Product Link device when installed.
ADVISE -Condition Monitoring	△	△	○	CapitalCare provides you expert recommendations and monthly reports from CML CAT Condition Monitoring Advisor accordingly.	

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